

As a leading provider of modern diagnostic imaging services serving many patients daily, we would like to kindly ask each of our patients to follow our patient policies to ensure the best and most efficient service possible for all our patients. The following policies are here to help prevent unnecessary delays for all patients and we appreciate your cooperation. *Thank you!*



Please Arrive 15 Minutes Before Your Appointment

If you do not arrive 15 minutes prior to your appointment, you will be rescheduled.



Technologists Cannot Provide Diagnosis

Please note our Technologists cannot provide diagnosis or medical guidance. Please consult your doctor.



Exam Preparation Required

If you are not properly prepared for your exam (i.e. full bladder, fasting, etc.) your appointment will be rescheduled.



No Loitering by Visitors

Unless you are a patient, please wait in the waiting area. Do not wait by the change rooms or hallways.



Sorry, Child Care Services Are Not Offered



No Photography in the Clinic

The use of Cameras and Phones with Cameras (e.g. iPhones, smartphones) are not permitted inside the clinic.



Alberta Health Card & Photo ID is Required

For Obstetrical patients: Prints of your scans can be provided upon request.



Late Cancellation Fee Policy

Late cancellation fee of \$25 will apply if your appointment is not cancelled at least 24 hours in advance. (Please note this is NOT covered by your insurance company)



Only Patients Allowed in Exam Room

Exception for obstetrical patients: once the medical portion of the exam is complete, the technologist can bring in family member(s).

Thank you for your cooperation!